



INVESTOR IN PEOPLE



How Do You Stay in Control of Your Business? The Answer is "INFORMATION"

21st September 2010
The Park Inn, Telford
9am – 3.30pm

9.00am	Registration
9.30am	Welcome - Mandy Thorn Chair SPIC
9.45am	"What does Compliance look like" – Sue Jordan CQC Compliance Manager Shropshire and Telford & Wrekin
10.25am	Putting People First Workshop – Telford & Wrekin My Life My Choice Workshop – Shropshire
10.55am	Coffee / Tea break
11.15am	Marketing- How to promote your services to attract personalisation/individual budgets
11.45am	Workshops <ul style="list-style-type: none">▪ Nursing Home workshop▪ Domiciliary workshop▪ Learning Disability workshop▪ Residential Home workshop
12.30pm	Question and Answer
12.40pm	SPIC AGM
1pm	Lunch
1.45pm	Personalisation "Whose shoes" information and learning game.
2.15pm	ISA / Safeguarding
2.35pm	Tea/ Coffee
2.45pm	ELAS Opportunity for an employment Helpline for Members
2.55pm	Fee negotiation and SPIC's role: 2011/2012 –Member consultation.
3.25pm	Finish



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Booking Form

To book a place for the September Seminar please complete this form and return to the SPIC office.

Members' fee is: £10.00 per person Non members' fee is £20.00 per person

Event: SPIC Seminar 18th September 2010 Member Yes / No

Name:

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Organisation:

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Contact details:Tel:

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Email:

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Number of
places.....

**A cancellation fee of £20.00 per person will be charged if we do not receive 48 hours
cancellation notice**