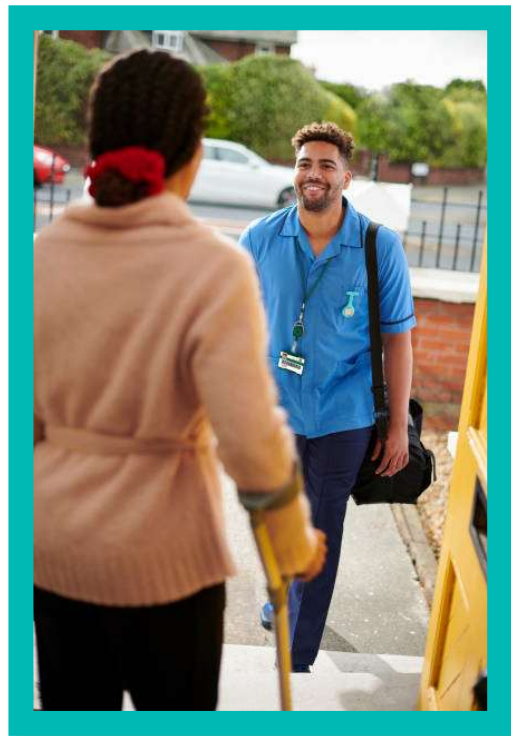




Membership Brochure 2023/24



About us

Partners in Care is a not-for-profit care association supporting independent adult social care providers across Shropshire, Telford and Wrekin. Established in 2003, we exist to represent, upskill and champion our local adult social care providers and their staff. By joining together as a partnership, we amplify our voices and build understanding of the vital contribution made by local social care providers in the wider community and health system. We want social care to be recognised and rewarded fairly and our message is stronger when we come together.

Our Objectives



Support and represent providers of social care and their staff



Promote best practice and innovation in the social care system



Support and encourage the development of a high-quality social care workforce

Partners in Care is open to all independent adult social care providers. You can become a member of Partners in Care if you provide any of the following services:

- Home Care (also known as Domiciliary Care)
- Residential Care (Care Home)
- Nursing Care (Nursing Home)
- Supported Living
- Learning Disability Care
- Day Care services



Non-adult social care providers, such as charities and housing organisations, can apply to become an Associate member.

Personal Assistants can also become a member.

Membership benefits – why become a member?

There are lots of benefits to becoming a member of Partners in Care including:

<p>Training</p> <p>We provide a wide range of high quality subsidised training courses. As a member you are able to access courses at a discounted member rate.</p>	<p>Representation</p> <p>To ensure the sector has a strong voice locally to inform commissioning and local decision making, we sit on various groups and boards with local authorities and NHS partners.</p>	<p>Information/Advice</p> <p>We provide an accurate, relevant, and up to date information service and give timely responsive advice. Our team are available during office hours Monday to Friday via phone, email, social media and web chat. Our website also contains lots of information and links as well as the option to book training anytime that suits you.</p>
<p>Networking</p> <p>We host a range of opportunities to enable members to network and work together at all levels and share information and ideas locally including:</p> <ul style="list-style-type: none"> • Networking Meeting for Trainers • Registered Managers Networks • Safeguarding Adults Forum • Registered Nurses Forum • Learning Disability Managers Forum 	<p>Liaison and Lobbying</p> <p>We engage with local authorities, The Integrated Care Board (ICB) and MPs on behalf of the sector. We are a member of the Care Association Alliance which represents all local care associations in England.</p>	<p>Funding for training</p> <p>We support members to access the Skills for Care Workforce Development Fund (WDF). The Fund allows you to claim back money towards the costs of your staff completing a broad range of adult social care qualifications and learning programmes.</p>
<p>Disclosure and Barring Service (DBS)</p> <p>We are a Registered Umbrella Organisation with the Disclosure and Barring Service (DBS). We provide an efficient and affordable countersignatory service and provide advice on level of DBS check required. As a member, care providers can access DBS checks at a discounted member rate.</p>	<p>Workforce Development</p> <p>We promote the importance of workforce development, staff investment and opportunities across the sector, as well as supporting innovation via our bids and projects.</p>	<p>Bed Vacancy Tracker</p> <p>As a member you can promote your bed vacancies in real time to social workers, hospitals and the general public via our online easy to use bed vacancy tracker.</p>

Service standards – Our commitment to you

We make the following commitment to all our members:



We will contact all new members within 14 days of joining Partners in Care for a personal one-to-one welcome conversation about their needs and how we can support them with these.

We will contact all members four times a year for a personal one-to-one conversation about their needs and how we can support them with these.



We will send all members a weekly E-Bulletin providing updates on local, regional and national information and events of relevance to members.

We will respond to all member enquiries within five working days. Where we are unable to respond fully within five working days we will let you know when we are likely to be able to fully respond to your enquiry.



We will undertake an annual member survey to gain your feedback to ensure that Partners in Care's offers, products and services are shaped by input from our members.

Fees

Membership. All prices include VAT	Basic Fee	2023/24 Annual rate	Total
Care and Nursing Homes	£35.64	£10.00 per bed	£10.00 per bed plus £35.64 basic fee
Domiciliary Care	£35.64	£250.80	£286.44
Supported Living/Day Care Services/Extra Care	£35.64	£250.80	£286.44
Associate Membership Rate	£35.64	£250.80	£286.44
Personal Assistant	-	£48.00	£48.00

Membership fees are correct at the time of publication. Partners in Care reserves the right to amend prices. Please contact the office (tel: 01743 860011) or visit the website (www.partnersincare.org.uk) for current membership fees.

Contact us

Keep up to date by joining us: www.partnersincare.org.uk/become-a-member

Address: Partners in Care,
6 Farriers Business Centre,
Annscroft, Shrewsbury,
Shropshire SY5 8AN

Telephone: 01743 860011

Email: info@partnersincare.org.uk

Website: www.partnersincare.org.uk

Twitter: https://twitter.com/Partners_inCare

Facebook: <https://www.facebook.com/PartnersinCareSTW>

LinkedIn: www.linkedin/company/partners-in-care-stw



What our members say about us

"We have been members of Partners in Care for a number of years, we find that the training available to our team is exemplary and very cost effective. I personally attend the Registered Manager, Safeguarding and Care Forums and have found these really informative and a great source of peer support over the last couple of years. Partners in Care continue to support and speak on behalf of the sector to Health and the Local Authority."

Rachel Wintle – Registered Manager, New Dawn Care Agency

"I have had support from Partners in Care for about 5 years now and especially in the beginning I don't know how I would have coped without them."

Their support throughout has been amazing, always there with advice and signposting, always there to support me personally and help with staff morale & training."

Being part of Partners in Care has helped build my own confidence & progression."

Fran Louise – Manager, Birkdale Residential Home